

ALEX NUTT

PROFESSIONAL HISTORY

Over 12 years experience in handling commercial and residential property losses.

EMPLOYMENT

- 8/2008 to present O'PRY & ASSOCIATES, INC., Stone Mountain, Georgia
- Specialize in Commercial and Personal Lines Property & General Liability claims.
- 08/2002 to 07/2008 SENIOR COMMERCIAL PROPERTY CLAIMS
Nationwide Insurance
- Responsible for field commercial liability claims (in excess of \$150,000.00. Consistently satisfactory customer service standards, time/service performance and technical file quality.
 - Cultivated and maintained successful working relationships with agency principals and staff and assisted underwriting with identification and assessment of adverse risks.
- 08/1999 to 08/2002 LARGE LOSS PROPERTY CLAIMS ASSOCIATION
Nationwide Insurance
- Investigation, administrative and settlement of all elements of personal and commercial lines property up to and in excess of \$500,000.00, including structure, contents/personal business property, additional living expense and business interruption aspects.
 - Consistent customer service objectives, technical file quality, state-specific claims and policy knowledge while effectively managing a substantial geographic territory and claims volume.
- 08/1998 to 08/1999 SENIOR PROPERTY CLAIMS ASSOCIATION
Nationwide Insurance
- Acquired practical working knowledge of personal and commercial lines insurance policies.
 - Developed effective claims investigation, administration and negotiation skills, while utilizing best claims handling practices, and policies and procedures consistent with property insurance industry standards.
- 07/1996 SENIOR ESTIMATOR / PROJECT MANAGER
08/1998 H&G Companies, Inc.

- Provided estimating and project management services for insurance restoration contractor. Cultivated and maintained successful working relationships with insurance claims and agency professionals, while delivery consistent product and service quality to customers.
- Consistently exceeded sales and profitability targets for assigned accounts and projects.

01/1995 to
03/1997

RESIDENTIAL AUDITOR-INSPECTOR
A&C Enercom/Atlanta Gas Light Company

- Performed residential energy audits and inspections for public utility. Identified and successfully addressed customer service opportunities, promoted customer participation in incentive programs, and monitored participating contractors for quality control and program compliance.
- Achieved top rankings for service, consistency and volume results for assigned territory.

07/1993 to
01/1995

ESTIMATOR-PROJECT MANAGER
Paul Davis Systems, Inc.

- Developed estimating, project management and customer service skills for insurance restoration contractor. Attained marketing and sales skills while identifying and producing effective working relationships with property adjusters and managers.
- Achieved sales and project cost goals with consistent quality.

CERTIFICATIONS

Macon State College – Georgia Property & Casualty Insurance licensing course, November 2001
Alabama Fire College – Fire Investigator Training and Certification, August 2001
Nationwide Training Center – Commercial Property Claims School, December 2000

EDUCATION / TRAINING

North Metro Technical College; Chattahoochee Technical College
Integraclaim; Xactimate, HAAG Certified.